

APRIL 1, 2015 MEETING OF RESIDENT COUNCIL

COPPER LAKE ESTATES

SUBMITTED APRIL 5, 2015

Meeting was called to order by Council Chairwoman Willa Hill at 10:00 AM with **eight** members present. Mary Lanie, Secretary, read the minutes of the last meeting held on March, 1, 2015. A motion to approve the minutes was made by Shirley Jackson and seconded by Helen Walker. Minutes were approved.

COMMITTEE REPORTS

Activities Committee Report: Mary Land read the Activity Report which follows.

MARCH

A new class, Laughter Yoga, was presented and everyone enjoyed it. Another class will be scheduled in the near future. Kendra Bucks has started and we now have more participants in all the scheduled classes. BHU – March was the last month for this semester but there will be Fall classes and after they are finished all eligible residents will be graduated. Tai Chi for Better Balance will soon be ending and participants have been enjoying the Class, even practicing when there was not a scheduled class. Casino Theme covered lots of activities including: History on casino's, making dice bracelets, a trip to Remington Park Casino, making invitations, movie night showing "Casino Royale" ending in the main event of "Casino Night" held on Friday, March 27th, a great time was had by all that attended!

APRIL

We will be celebrating 30 years for Copper Lake Estates and some of the activities will include: best moments, invitations, keepsake craft, moments to remember collage, celebration high stakes bingo and 30 years celebration party. The BIG celebration will be held on April 30th!!!! Easter will be an exciting time with many activities planned. We will have crafts, scavenger egg hunt, making crochet eggs and watching the grandchildren and great grandchildren hunt for eggs and take pictures with the Easter bunny. Fall Prevention by the Fire Department, they are very excited to come and talk to us. Q & A on Facebook with Synergy. This is a great time to get to know Facebook and ask questions. The Grief Support Group with Good Shepherd will come here during

the month of April and every month thereafter as needed. April 22nd at 3:00 will be a piano performance by Kip Curtis. April 28th at 3:00 p.m. will be Laughter Yoga and on that same day at 7:00 p.m. we will have the "Talk of the Town Orchestra".

Food Committee Report : Jean Kirk, Chairwoman – 2/17/15 Present were Willa Hill, Secretary, Hazel McDonald, Flowayne Drew, Betty Barnes, Joan Balew and Cheryl Stratton. Thomas Williams and Corey Robinson from the kitchen staff attended as well as Dan Lucas as a visitor.

The following positive comments were received from the Residents in March: Service some better but not consistent and we realize we are still short on staff. Service is better when the kitchen staff help. Some items particularly were big hits: salmon cakes, taco bar, tilapia, gyro sandwiches, stuffed fish, butternut squash, seared catfish, cornbread and beans (they were too salty, people with high blood pressure could NOT eat them), peanut butter pie and chocolate cake.

Not so popular items were: the last Rueben sandwich, beef tips and turkey gravy too salty, cut up liver in gravy was awful (some people did like the liver), stuffing all on top of stuffed fish, too many big vegetables in soup, overcooked baked potatoes, bacon floating in grease, brownies very hard and dry, tilapia loaded with salt and pepper, too many onions cooked in with vegetables, pumpkin mousse.

Other issues: Servers bringing salad and fruit at the end of the meal, could these two items not be served from carts as the wait staff come to take the tables order? Take order from a table and go turn it in so they are all ready to be picked up at once. When they take two or three orders back at once they get all mixed up and some residents do not receive their order when the rest of their table does and they have to sit and wait while the others eat. When the food is served they should ask the resident if they would like dessert and be able to tell us what it is if it is not on the menu. It appears that most of the wait staff is NOT looking at the board to see what is being served. It should be brought up to residents again about the importance of coming to meals at their appointed time and NOT coming in the middle of scheduled meals or coming in late and expect to be waited on right away (town meeting?). That throws the whole wait staff schedule off.

Questions: Could yogurt (if available) be used as an alternate to cottage cheese with fruit plates? Could you have whole turkey instead of turkey breast? It would be more expensive and more labor intensive. Does anyone taste test the food before serving?

Does anyone taste test the food before serving begins? The cooks should taste the food before they start service. Joan Balew asked that a copy of the Food Committee's minutes be given to each member on the Committee. This will be done. Cheryl Stratton will put together a tentative list of issues we have in the services and operation portion of the dining room to be discussed at the next Resident council meeting.

LIBRARY COMMITTEE – Lillian Williams, Chairman

Lillian reported that several bags of really nice books were donated to the library by new residents, Phyllis & Harold Melvin. They have been put up on the shelves. There is still a box with some additional Free Books in the Library so feel free to go and look.

LAWN & GROUNDS COMMITTEE – Dan Lucas, Chairman

There was no report from this committee as Dan Lucas, Chairman was ill.

OLD BUSINESS

The following names will be given to Kendra for residents nominated as "Person of the Month": Vera Blackburn, Kelso Williams and Cheryl Stratton.

Ballots for the coming Resident Council Committee will be out soon. All residents are urged to participate. You may vote for 5 members on the ballot. No write in's will be accepted. Voting period is Monday April 13, to Friday at 5:00 p.m. April 17.

NEW BUSINESS

The Fire and Tornado Drill with a written explanation is still being worked on. It will cover where to go for these incidents and the procedure for walkers and wheelchairs. There is a lot to be covered so it is taking some time. It will be presented as soon as it is complete.

It was brought up that the morale is very bad among the resident's, it seems there are many not happy. The Resident Committee will try to keep a good attitude and set an example to help correct this problem.

A motion to adjourn was made by Cheryl Stratton and 2nd by Jean Kirk. Meeting adjourned at 10:30am.

Respectively Submitted,

Mary Lanie, Secretary